Mennonite Disaster Service

Position Open

Position Title: Coordinator for Leadership Volunteers, Regions 1 (U.S. East Coast) & 4 (U.S. West Coast)

Job Status: Full-Time/exempt

Location : Lititz, PA

Salary: \$55,016 – 68,390.40

Revised: 12/02/2025

Primary Responsibility

To coordinate functions related to placing and scheduling volunteers to ensure that Mennonite Disaster Service (MDS) projects are equipped with qualified volunteers.

Reporting Relationships

Reports to the Volunteer Manager (VM)

Responsibilities

1. Placement of Leadership, Long-Term, and Recreational Vehicle (RV) Volunteers

- Build relationships with volunteers to strengthen their relationship with MDS, encourage further service, and grow their capacity as leaders
- Interview, match and schedule qualified volunteers, focusing on volunteers from Regions 1 & 4
 to serve at MDS projects in collaboration with the Coordinator for Leadership Volunteers for
 Regions 2 & 3 and the MDS Canada Volunteer Manager
- Debrief Regions 1 & 4 volunteers at the end of their service term and process volunteer feedback on their service
- Manage the volunteer scheduling software for day-to-day scheduling use and bug reporting.
- Coordinate the Yearlong Volunteer program and other programs as assigned
- Work with the Volunteer Administrative Assistant to ensure travel arrangements for volunteers
- Collaborate with the Volunteer Team to onboard newly approved volunteers
- Support volunteers before, during, and after their assignment, including addressing conflicts, developing communication skills, and growing their capacity as leaders

2. Administrative and other tasks

- Collaborate with the Field Operations Team and Fleet & Logistics Team to ensure effective projects (planning, project update calls, & sharing volunteer feedback)
- Lead training workshops as requested by the Volunteer Training Specialist
- Serve as backup to the Coordinator for Leadership Volunteers for Regions 2 & 3 and the Coordinator for Weekly Volunteers positions
- Participate in and contribute to the Volunteer Team
- Visit project locations to obtain knowledge of disaster response and volunteer engagement
- Other duties as assigned

Oualifications

- Knowledge of and passion for the MDS mission, vision, and core values.
- Active Participant in a local Christian Church

- Affirm and emulate Anabaptist values and convictions and the Mennonite World Conference Shared Convictions
- Demonstrated commitment to the MDS lifestyle expectations as outlined in the Employee Policy Handbook
- 1-2 years of experience working in the volunteer sector
- Preference for prior MDS service
- Bachelor's degree in disaster management, social work, human resources, or a similar field
- Six months of experience working with people of another culture

Essential Skills

- Demonstrated computer literacy with Microsoft Office Suite, (Word, Outlook, and Excel), and volunteer management software
- Well-developed problem-solving skills
- Detail-oriented with the ability to work under pressure to meet deadlines, and flexibility to unexpected changes
- Ability to mediate conflict
- Create, organize, and follow a work plan
- Ability to interact and communicate well on the phone and in person with diverse groups of people and cultures
- Ability to work both in a team environment and independently
- Excellent verbal and written communication skills
- Availability and willingness to travel approximately 10% time
- Physical requirements: Work is mostly sedentary with long periods on the phone and at a computer terminal.
- Work environment: With the use of normal safety precautions typical of offices, meeting rooms, and in commercial vehicles, there is little risk of danger.

Resumes may be sent to jobs@mds.org